

TAILORED LEARNING

Case Management for Schools



Supporting schools to re-engage students and achieve better outcomes.

Sureway Employment & Training partners with schools across South Australia to deliver student-centred, trauma-informed case management. Our flexible, evidence-based approach aligns with the Department for Education's Case Management Service Standards and is tailored to the needs of each student, their family, and your school.

What we offer schools:



Timely intake: Contact within 7 days, Case Plan in 4 weeks, and timetable within 2 weeks



Regular contact: Weekly 1:1 student sessions, wellbeing check-ins, outreach, and reporting



Partnership: Frequent communication, compliance with policies, and data in school-ready formats



Learning support: Study sessions, mentoring, and wellbeing programs to re-engage students and support SACE completion



Wraparound Services: Referrals to health, housing, counselling, family supports, and immediate access to counsellors where needed



Pathways: Co-designed plans to support SACE completion or transition to VET, further study, or work. Includes placements, employer links, driver license support, and essential life skills

Our five approach pillars:

- 1 Engage:** Weekly 1:1 contact to build trust and rapport.
- 2 Assess:** Identify individual student needs, barriers, and opportunities.
- 3 Plan & Support:** Collaborate and connect with students, families, and educators to develop practical, individualised support plans.
- 4 Integrate & Connect:** Connection with school and community, and with future educational, and employment pathways.
- 5 Reflect & Improve:** Track progress and celebrate success.

Why partner with Sureway?

Proven experience: Over 30-years supporting young people

Local presence: Established offices and strong community partnerships across SA

Specialist staff: Qualified Case Managers with expertise in youth, disability, and mental health

Whole-school support: Strong collaboration with teachers, wellbeing staff, and leadership

Compliance assured: Services delivered in line with departmental policy and reporting requirements



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Together, we support young people to re-engage, complete SACE, and build meaningful futures.